

hAP ac

hAP ac, RB962UiGS-5HacT2HnT



The hAP is a simple home wireless access point. It is configured out of the box, you can simply plug in your internet cable and start using wireless internet. We recommend you to set up a password to secure your device.

Safety Warnings

Before you work on any equipment, be aware of the hazards involved with electrical circuitry, and be familiar with standard practices for preventing accidents.

Ultimate disposal of this product should be handled according to all national laws and regulations.

The Installation of the equipment must comply with local and national electrical codes.

This unit is intended to be installed in the rackmount. Please read the mounting instructions carefully before beginning installation. Failure to use the correct hardware or to follow the correct procedures could result in a hazardous situation to people and damage to the system.

This product is intended to be installed indoors. Keep this product away from water, fire, humidity or hot environments.

Use only the power supply and accessories approved by the manufacturer, and which can be found in the original packaging of this product.

Read the installation instructions before connecting the system to the power source.

We cannot guarantee that no accidents or damage will occur due to the improper use of the device. Please use this product with care and operate at your own risk!

In the case of device failure, please disconnect it from power. The fastest way to do so is by unplugging the power plug from the power outlet.

It is the customer's responsibility to follow local country regulations, including operation within legal frequency channels, output power, cabling requirements, and Dynamic Frequency Selection (DFS) requirements. All MikroTik radio devices must be professionally installed.

This is a class A device. In a domestic environment, this product might cause radio interference in which case the user might be required to take adequate measures.

Exposure to Radio Frequency Radiation: This MikroTik equipment complies with the FCC, IC, and European Union radiation exposure limits set forth for an uncontrolled environment. This MikroTik device should be installed and operated no closer than 20 centimeters from your body, occupational user, or the general public.

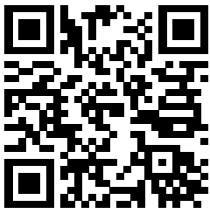
Quick Start

- Ensure your Internet Service Provider (ISP) allows hardware changes and automatically assigns an IP address;
- Connect the ISP cable to the Ethernet1 port;
- Connect the device to the power source;
- Connect to the device through any of the ports, excluding Ethernet1, or the wireless network "MikroTik-..." (ensure to check the wireless passwords on the sticker);
- Establish a connection using a mobile application. Alternatively, use WebFig in a web browser or the WinBox configuration tool at <https://mt.lv/WinBox>; **multiple configuration methods are available to ensure accessibility**;
- Start configuration within the chosen tool, using the default IP address 192.168.88.1. If the IP address is unavailable, use Winbox and choose the "Neighbors" tab to find the device;
- Proceed to connect using the MAC address. The username is "admin", and there is no password (or, for some models, check user and wireless passwords on the sticker);
- Click the "Check for updates" button and update RouterOS to the latest version;

- For a manual update of the device, visit the products page at <https://mikrotik.com/products> to find your product. The required packages are accessible under the "Support&Downloads" menu;
- Upload downloaded packages to the WebFig or WinBox "Files" menu and reboot the device;
- By upgrading your RouterOS software to the latest version, you can ensure optimal performance, stability, and security updates;
- In the "QuickSet" menu set up the following: Choose your country, to apply country regulation settings;
- Set up your wireless network password in the left field;
- Set up your router password in the bottom field.

MikroTik mobile app

Use the MikroTik smartphone app to configure your router in the field, or to apply the most basic initial settings for your MikroTik home access point.



1. Scan QR code and choose your preferred OS.
2. Install and open application.
3. By default, the IP address and user name will be already entered.
4. Click Connect to establish a connection to your device through a wireless network.
5. Choose Quick setup and application will guide you through all basic configuration settings in a couple of easy steps.
6. An advanced menu is available to fully configure all necessary settings.

Powering

The board accepts power from the power jack or from the first Ethernet port (Passive PoE):

- Direct-input power jack (5.5 mm outside and 2 mm inside, female, pin positive plug) accepts 11-57 V DC.
- First Ethernet port accepts passive Power over Ethernet accepts 11-57 V DC (compensate for the loss on cable, so more than 12 V recommended).

The power consumption under maximum load can reach 5W.

Connecting to a PoE Adapter:

1. Connect the Ethernet cable from the device to the PoE+DATA port of the PoE adapter.
2. Connect an Ethernet cable from your local network (LAN) to the PoE adapter.
3. Connect the power cord to the adapter, and then plug the power cord into a power outlet.

Configuration

We recommend clicking the "Check for updates" button and updating your RouterOS software to the latest version to ensure the best performance and stability. RouterOS includes many configuration options in addition to what is described in this document. We suggest visiting the RouterOS documentation page to get yourself accustomed to the possibilities: <https://mt.lv/help>.

In case IP connection is not available, the Winbox tool (<https://mt.lv/winbox>) can be used to connect to the MAC address of the device from the LAN side (all access is blocked from the internet port by default).

It is possible to boot the device from the network, for reinstalling RouterOS for recovery purposes. This can be done from the first Ethernet port. (See [Buttons and jumpers](#)).

Extension slots and ports

- Five individual 10/100/1000 Gigabit Ethernet ports, supporting automatic cross/straight cable correction (Auto MDI/X), so you can use either straight or cross-over cables for connecting to other network devices.
- Integrated Wireless 2.4 GHz and 5 GHz 802.11 a/b/g/n/ac, simultaneous triple-band radio with onboard antennas, max gain 2.5 dBi.
- USB port.
- SFP port.

The Ether 5 port supports PoE output for powering other RouterBOARD devices. It has an auto-detection feature, so you can connect Laptops and other non-PoE devices without damaging them. The PoE on Ether5 outputs approximately 2 V below input voltage and supports up to 0.7 A (So provided 24 V PSU will provide 22 V 0.7 A output to the Ether 5 PoE port).

Please visit help pages for the MikroTik SFP module compatibility table: <https://help.mikrotik.com/docs/spaces/ROS/pages/220233794/MikroTik+wired+interface+compatibility>

Buttons and jumpers

The reset button has the following functions:

- Hold this button during boot time until LED light starts flashing, release the button to reset RouterOS configuration (total 5 seconds).
- Keep holding for 5 more seconds, LED turns solid, release now to turn on CAP mode. The device will now look for a CAPsMAN server (total 10 seconds).
- Or Keep holding the button for 5 more seconds until LED turns off, then release it to make the RouterBOARD look for Netinstall servers (total 15 seconds).

Regardless of the above option used, the system will load the backup RouterBOOT loader if the button is pressed before power is applied to the device. Useful for RouterBOOT debugging and recovery.

Specifications

For more information about this product, specifications, pictures, downloads and test results please visit our web page: <https://mikrotik.com/product/RB962UiGS-5HacT2HnT>

Operating system support

The device supports RouterOS software version 7 or later. The specific factory installed-version number is indicated in the RouterOS menu /system resource. Other operating systems have not been tested.

Notice

- The Frequency band 5.470-5.725 GHz isn't allowed for commercial use.
- In case WLAN devices work with different ranges than the above regulations, then a customized firmware version from the manufacturer/supplier is required to be applied to the end-user equipment and also prevent the end-user from reconfiguration.
- For Outdoor Usage: End-user requires approval/license from the NTRA.
- Datasheet for any device is available on the official manufacturer website.
- Products with the letters "EG" at the end of their serial number have their wireless frequency range limited to 2.400 – 2.4835 GHz, the TX power is limited to 20dBm (EIRP).
- Products with the letters "EG" at the end of their serial number have their wireless frequency range limited to 5.150 – 5.250 GHz, the TX power is limited to 23dBm (EIRP).
- Products with the letters "EG" at the end of their serial number have their wireless frequency range limited to 5.250 – 5.350 GHz, the TX power is limited to 20dBm (EIRP).



Please make sure the device has a lock package (firmware version from the manufacturer) which is required to be applied to the end-user equipment to prevent the end-user from reconfiguration. The product will be marked with country code "-EG". This device needs to be upgraded to the latest version to ensure compliance with local authority regulations! It is the end users responsibility to follow local country regulations, including operation within legal frequency channels, output power, cabling requirements, and Dynamic Frequency Selection (DFS) requirements. All MikroTik radio devices must be professionally installed.



To avoid pollution of the environment, please separate the device from household waste and dispose of it in a safe manner, such as in designated waste disposal sites. Familiarize yourself with the procedures for the proper transportation of the equipment to the designated disposal sites in your area.

Federal Communication Commission Interference Statement

FCC ID:TV7RB962-5ACT2NT

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a commercial installation.



This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. This device and its antenna must not be co-located or operation in conjunction with any other antenna or transmitter.

IMPORTANT: Exposure to Radio Frequency Radiation.

This equipment complies with the FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and any part of your body.

Innovation, Science and Economic Development Canada

IC: 7442A-9625AC

This device complies with Industry Canada's licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This Class A digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe [A] est conforme à la norme NMB-003 du Canada.

CAN ICES-003 (A) / NMB-003 (A)

The device for operation in the band 5150–5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.

Les dispositifs fonctionnant dans la bande de 5 150 à 5 250 MHz sont réservés uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux.

IMPORTANT: Exposure to Radio Frequency Radiation.

This equipment complies with the IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and any part of your body.

Cet équipement est conforme aux limites d'exposition au rayonnement IC définies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé à une distance minimale de 20 cm entre le radiateur et toute partie de votre corps.

UKCA Marking



Eurasian Conformity Mark

Частотный каналы	Мощность передатчика
2400-2483.5 МГц, 5150-5350 МГц, 5650-5850 МГц	≤10 Вт

*Доступные частотные каналы могут различаться в зависимости от модели продукта и сертификации.

Информация о дате изготовления устройства указана в конце серийного номера на его наклейке через дробь. Первая цифра означает номер года (последняя цифра года), две последующие означают номер недели.

Изготовитель: Mikrotikls SIA, Aizkraukles iela 23, Riga, LV-1006, Латвия, support@mikrotik.com. Сделано в Китае, Латвии или Литве. См. на упаковке.

Для получения подробных сведений о гарантийном обслуживании обратитесь к продавцу. Информация об импортерах продукции MikroTik в Российскую Федерацию: <https://mikrotik.com/buy/europe/russia>

Продукты MikroTik, которые поставляются в Евразийский таможенный союз, оцениваются с учетом соответствующих требований и помечены знаком ЕАС, как показано ниже:



Norma Oficial Mexicana

Rango de frecuencia (potencia de salida máxima): 2400-2483.5 MHz (30 dBm), 5725-5850 MHz (30 dBm). Los canales de frecuencia disponibles pueden variar según el modelo y la certificación del producto.

EFICIENCIA ENERGETICA CUMPLE CON LA NOM-029-ENER-2017.

La operacion de este equipo esta sujeta a las siguientes dos condiciones:

Es posible que este equipo o dispositivo no cause interferencia perjudicial y.
Este equipo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operacion no deseada.

Fabricante: Mikrotikls SIA, Brivibas gatve 214i, Riga, LV-1039, Latvia.

País De Origen: Letonia; Lituania; China (Republica Popular); Estados Unidos De America; Mexico.

Por favor contacte a su distribuidor local para preguntas regionales específicas. La lista de importadores se puede encontrar en nuestra página de inicio – <https://mikrotik.com/buy/latinamerica/mexico>.

The National Commission for the State Regulation of Communications and Informatization by Ukraine

Виробник: Mikrotikls SIA, Brivibas gatve 214i Riga, Латвія, LV1039.

Робоча частота (Максимальна вихідна потужність): 2400-2483.5 МГц (20 дБм), 5150-5250 МГц (23 дБм), 5250-5350 МГц (20 дБм), 5470-5725 МГц (27 дБм).



Справжнім Mikrotikls SIA заявляє, що маршрутизатор відповідає основним вимогам та іншим відповідним положенням директиви 2014 /53/EC, а також суттєвим вимогам Технічного регламенту радіообладнання, затвердженого постановою Кабінету Міністрів України від 24 травня 2017 року № 355.

Для експлуатації в Україні необхідно отримати дозвіл на експлуатацію у порядку, затвердженому рішенням НКРЗІ від 01.11.2012 № 559, зареєстрованому в Міністерстві юстиції України 03.01.2013 за № 57/22589.

CE Declaration of Conformity

Manufacturer: Mikrotikls SIA, Brivibas gatve 214i Riga, Latvia, LV1039.

Hereby, Mikrotikls SIA declares that the radio equipment type RB962UiGS-5HacT2HnT is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: <https://mikrotik.com/products>

Frequency bands terms of use

Frequency range (for applicable models)	Channels used	Maximum Output Power (EIRP)	Restriction
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2400-2483.5 MHz	1 - 13	20 dBm	Without any restriction to use in all EU Member States
5150-5250 MHz	26 - 48	23 dBm	Restricted to indoor use only*
5250-5350 MHz	52 - 64	20 dBm	Restricted to indoor use only*
5470-5725 MHz	100 - 140	27 dBm	Without any restriction to use in all EU Member States

** It is the customer's responsibility to follow local country regulations, including operation within legal frequency channels, output power, cabling requirements, and Dynamic Frequency Selection (DFS) requirements. All Mikrotik radio devices must be professionally installed!*



This MikroTik device meets Maximum WLAN transmit power limits per ETSI regulations. For more detailed information see Declaration of Conformity above / Dieses MikroTik-Gerät erfüllt die maximalen WLAN Sendeleistung Grenzwerte gemäß ETSI-Bestimmungen. Weitere Informationen finden Sie oben unter Konformitätserklärung / Cet appareil MikroTik respecte les limites maximales de puissance de transmission WLAN conformément aux réglementations ETSI. Pour plus d'informations, voir la déclaration de conformité ci-dessus / Questo dispositivo MikroTik è conforme ai limiti massimi di potenza di trasmissione WLAN in conformità con le normative ETSI. Per ulteriori informazioni, consultare la dichiarazione di conformità sopra / Este dispositivo MikroTik cumple con los límites máximos de potencia de transmisión WLAN de acuerdo con las regulaciones ETSI. Para obtener más información, consulte la declaración de conformidad anterior / Это устройство MikroTik соответствует максимальным пределам мощности передачи WLAN в соответствии с правилами ETSI. Для получения дополнительной информации см. Декларацию соответствия выше.



The WLAN function for this device is restricted to indoor use only when operating in the 5150 to 5350 MHz frequency range. / Die WLAN-Funktion dieses Geräts ist nur für die Verwendung in Innenräumen im Frequenzbereich 5150 bis 5350 MHz beschränkt. / La fonction WLAN de cet appareil est limitée à une utilisation en intérieur uniquement lorsqu'il fonctionne dans la gamme de fréquences 5150 à 5350 MHz. / La funzione WLAN per questo dispositivo è limitata all'uso interno solo quando si opera nella gamma di frequenza da 5150 a 5350 MHz. / La función WLAN para este dispositivo está restringida al uso en interiores solo cuando se opera en el rango de frecuencia de 5150 a 5350 MHz. / Функция WLAN для этого устройства ограничена использованием внутри помещения только при работе в диапазоне частот от 5150 до 5350 МГц.



Note. The information contained here is subject to change. Please visit the product page on www.mikrotik.com for the most up to date version of this document.